

Specification of Competency Standards for the Automotive Industry
Unit of Competency

1. Title	Arrange vehicle testing for customers				
2. Code	AUSDCN315A				
3. Range	This unit of competency is applicable in vehicle sales and service centres. Practitioners should be capable to provide and arrange vehicle testing for customers according to the organisation's established procedure. They should also be capable to introduce to customers the characteristics of respective vehicles as well as the operation and application of various systems and equipment.				
4. Level	3				
5. Credits	3(for reference only)				
6. Competency	<p style="text-align: right;"><u>Performance Requirements</u></p> <table> <tr> <td>6.1 Possess basic knowledge of arranging vehicle testing for customers</td><td> <ul style="list-style-type: none"> ◆ Understand vehicle inspection, receipt and despatch procedure as well as transportation requirements ◆ Understand respective local legislative provisions on the requirements of driving a vehicle which is without a normal licence and the rules of using temporary vehicle licence ◆ Understand the key points and rules of using temporary vehicle licence and related insurance ◆ Understand the characteristics of respective vehicles and the functions of various systems and equipment </td></tr> <tr> <td>6.2 Arrange vehicle testing for customers</td><td> <ul style="list-style-type: none"> ◆ Prepare required documents for use of temporary vehicle licence to facilitate vehicle testing by customers ◆ Introduce to customers the characteristics of respective vehicles as well as the operation and application of various systems and equipment </td></tr> </table>	6.1 Possess basic knowledge of arranging vehicle testing for customers	<ul style="list-style-type: none"> ◆ Understand vehicle inspection, receipt and despatch procedure as well as transportation requirements ◆ Understand respective local legislative provisions on the requirements of driving a vehicle which is without a normal licence and the rules of using temporary vehicle licence ◆ Understand the key points and rules of using temporary vehicle licence and related insurance ◆ Understand the characteristics of respective vehicles and the functions of various systems and equipment 	6.2 Arrange vehicle testing for customers	<ul style="list-style-type: none"> ◆ Prepare required documents for use of temporary vehicle licence to facilitate vehicle testing by customers ◆ Introduce to customers the characteristics of respective vehicles as well as the operation and application of various systems and equipment
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	<ul style="list-style-type: none"> ◆ Implement the procedure of vehicle testing by customers ◆ Attend to traffic safety when customers are testing vehicles
7. Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> (i) Capable to arrange vehicle testing for customers and prepare the required documents; and (ii) Capable to introduce to customers the characteristics of respective vehicles as well as the operation and application of various systems and equipment.
8. Remarks	<p>The credits value of this unit of competency is set on the presumption that the people concerned already possess the capability to drive vehicles and receive customers.</p>