

Specification of Competency Standards of the Watch & Clock Industry

**Unit of Competency**

**Functional Area: Quality Management**

|                     |   |
|---------------------|---|
| Title               | Analyze Quality Control Reports   |
| Code                | 104862L4  |
| Range               | This unit of competency (UoC) is applicable in factories/companies of timepiece products. It covers the abilities to make analysis of the quality control reports on timepiece products, and to record the quality and problems of each working procedure for improvement.  |
| Level               | 4   |
| Credit              | 6 (for reference only)  |
| Competency          | <p>Performance Requirements</p> <ol style="list-style-type: none"> <li>1. Possess the knowledge of quality control report on timepiece products <ul style="list-style-type: none"> <li>• Understand quality control report, including: <ul style="list-style-type: none"> <li>• Categories</li> <li>• Purposes</li> <li>• The importance to the target of quality</li> </ul> </li> <li>• Understand quality management concept</li> <li>• Understand how to put the quality management system of the organization in practice in daily operation</li> </ul> </li> <li>2. Analyze timepiece products quality control reports <ul style="list-style-type: none"> <li>• Analyze quality control reports on timepiece products in order to master the quality of products <ul style="list-style-type: none"> <li>• Master the skills and methods of analyzing a quality control report</li> <li>• Analyze the data collected by the quality control report to improve the quality of semi-finished products and finished products from the production line</li> <li>• Make suggestions to the management of the organization for improvement in the quality of working procedure and for solving problems</li> <li>• Review the format of quality control reports to better analyze the content of checking</li> <li>• Make use of quality control reports to keep and improve the reliability of quality</li> </ul> </li> </ul> </li> <li>3. Exhibit professionalism <ul style="list-style-type: none"> <li>• Ensure that the products meet customer requirements and international standards</li> </ul> </li> </ol> |
| Assessment Criteria | <p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> <li>• Analyze quality control reports on timepiece products and review each working procedure of the manufacturing workflow, quantify the quality management situation and problems, and make suggestions for improvement on relevant problems.</li> </ul>  |
| Remark              |   |