

Specification of Competency Standards for Hairdressing Industry
Unit of Competency

1. Title	Master General Care Methods and Procedures for Hair and Scalp
2. Code	105355L2
3. Range	This unit of competency (UoC) is applicable in hairdressing-related workplaces. Practitioners should be able to carry out hair and scalp treatments for customers under the instruction of hair stylists.
4. Level	2
5. Credit	6 (for reference only)
6. Competency	Performance Requirements 6.1 Understand general care methods and procedures for hair and scalp ◆ Know about basic knowledge of hair and scalp, including: • Basic structure of skin • Basic structure of hair • Physical structure of hair • Chemical structure of hair • Growing cycle and speed of hair • Types of hair and their structural characteristics, e.g.: oily, neutral, dry, damaged hair • Essentials for healthy hair, e.g.: diet, environment ◆ Know about general causes of hair and scalp damage and their general treatments ◆ Understand usual hair and scalp care products, including: • General types of care products, e.g.: shampoos and surface/intensive conditioners for normal/oily/dry/damaged hair • Efficacy, ingredients and usage of different types of shampoos and conditioners • Functions and effects of general chemical hairdressing products on hair and scalp • Know about the effects of pH value on hair and scalp ◆ Understand the efficacy, using techniques and contraindications of general hair and scalp treatment tools and equipment ◆ Understand basic hair care methods, including: • Correct way to clean hair and the noting points • Difference between split ends and damaged hair and the care methods • Techniques and procedures to replenish essential hair elements and strengthen the hair ◆ Types, techniques and efficacy of head massage, e.g. petrissage, circulation, etc. ◆ Understand general scalp care methods, e.g.: • Causes of scalp damage

	• Causes of dandruff and its general care • Functions and effects of different types of special scalp surface care products ◆ Know about initial stage of hair loss and general care methods, including: • Stages and causes of hair loss, e.g.: external factors, impacts of the natural environment and improper hair treatment • Prevention of hair loss • Nutrition for hair 6.2 Treat hair and scalp ◆ Identify the customer's hair texture, provide appropriate care advice and choose appropriate care products for the customer ◆ Choose appropriate care products and methods to carry out hair and scalp treatments for customers according to codes of practice for personal and working hygiene and under the instruction of hair stylists ◆ Provide aftercare advice to customers 6.3 Exhibit professionalism ◆ Ensure the hair and scalp care products chosen comply with the safety standards
7. Assessment Criteria	The integrated outcome requirements of this UoC are the abilities to: (i) Understand customer's hair and scalp conditions, master general care methods and procedures for hair and scalp and provide hair and scalp treatments for customers under instruction; (ii) Provide customers with hair and scalp care methods and preventive measures against initial stage of hair loss; and (iii) Recommend appropriate hair care products, e.g. shampoos, conditioners, etc., to customers according to their hair textures and needs under the instruction of hair stylists.
8. Remark	