

**Specification of Competency Standards
for the Chinese Catering Industry
Unit of Competency**

1. Title	Know about the basic operations of beverage counters in the Chinese catering industry
2. Code	CCZZSS104A
3. Level	1
4. Credit	2
5. Competency	<p style="text-align: center;"><u>Performance Requirements</u></p> <p>5.1 Know about the functions of beverage counters</p> <ul style="list-style-type: none"> ◆ Know about the functions of beverage counters of Chinese-style restaurants ◆ Understand different job functions of beverage counters ◆ Know about the interrelation between beverage counters and other sections <p>5.2 Know about the basic materials used in beverage counters</p> <ul style="list-style-type: none"> ◆ Know about the categories of applied materials stocked in beverage counters ◆ Understand the contents of the drink/beverage list <p>5.3 Know about the basic beverage-making and serving skills of the beverage counters</p> <ul style="list-style-type: none"> ◆ Know about the method and principle for making standard beverage ◆ Know about the names of every beverage-making tool and utensil, correct usage and etc. ◆ Know about the names of every beverage service ware, correct usage and etc ◆ Know about every beverage service process, basic serving skills and etc <p>5.4 Basic operation of beverage counters</p> <ul style="list-style-type: none"> ◆ Be able to make standard beverage and provide relevant basic beverage counter services
6. Range	Be applicable to Chinese restaurants or relevant workplaces. Be able to know about the basic operation of beverage counters and service process of the Chinese catering industry. Know how to make different kinds of simple beverages and provide customers with relevant basic beverage counter services under certain guidance.
7. Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <p>(i) the abilities to understand preliminarily the basic operation of beverage counters including its functions, standard beverage-making process and service process, hence capable of, under supervision, coordinating with the restaurant operation and providing customers with basic beverage counter services while working in different Chinese restaurants.</p>
8. Remarks	This unit of competency is applicable to practitioners of the catering services section in the Chinese catering industry and those providing beverage counters services.